

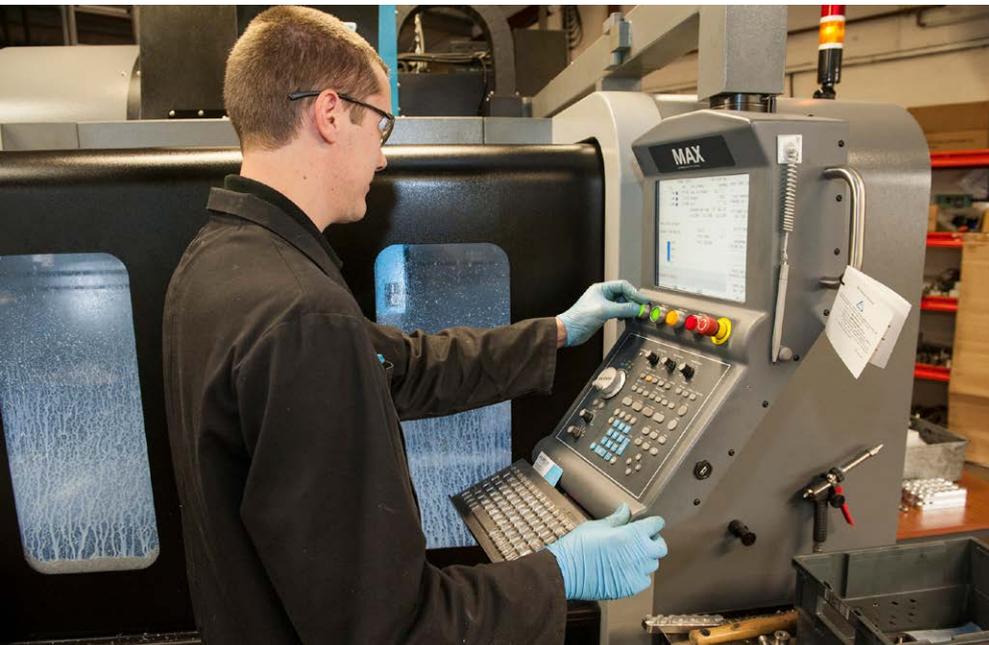
- NEWSLETTER
- QUARTER 2
- 2017

KOLLER CONNECTION

Safety Without Compromise



KOLLER PASSES ITS 20TH YEAR OF ISO 9001 ASSESSMENT AUDIT



Koller has successfully completed the annual continual assessment audit to maintain its BS EN ISO 9001 registration for the 20th year running.

This award recognises that Koller operates and maintains a high-quality management process for the design, development and delivery of its products and services and is in line with international standards.

Dean Koller, director of Koller said: "Maintaining our ISO certification simply validates Koller's commitment to deliver quality work to our customers."

We are pleased to be recognised for our effort to continuously improve the company's performance, and in doing so provide our customers with the best possible products and service."

ISO 9001 is a world-wide recognised standard for Quality Management Systems (QMS). It provides a framework and set of principles to ensure company management is continually satisfying customers. Following the audits guidelines allow for effective processes to be implemented and the assurance that core quality and business processes remain compliant.

WELCOME

Welcome to the Koller newsletter. 2017 has already been an extremely busy year having exhibited at a number of events already. We most recently attended the CV show where we were pleased to see so many of you there. The show was a great platform in which to showcase our products and also meet with a number of new customers.

Our next exhibition will be at APSE in Aviemore, and is a great opportunity to meet with our Scottish clients. If you are attending, make sure you drop by the stand to say hello.

In our newsletter you will read information about our on-site training, something we really encourage everyone to do, so you can be sure all the equipment is being used correctly and safely. If you need any more information on this just give us a call.

We have a number of new products in the pipeline so I will keep you up to date on those in future newsletters, but suffice to say there are exciting times ahead for Koller as we work on expanding the product range.

We always welcome feedback so if you have any questions about our products or need more information on anything just call or email us we are always happy to hear from you.



Dean Koller
Director

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KOLLER CONNECT

KOLLER STAFF TAKE IT TO HEART



KOLLER INCREASES AWARENESS AT THE COMMERCIAL VEHICLE SHOW

Koller successfully increased awareness in the importance of their safety products to visitors of The Commercial Vehicle Show, returning with an impressive enquiry list.

The largest UK road transport and vehicle event, which attracts over 21,000 people, was held in Birmingham from 25-27 April and saw market leaders presenting their latest products to key decision makers.

Armed with an extensive portfolio of products, Koller demonstrated why choosing a tried and tested wheelchair restraint system was so important.

Andy Nurrish, Sales Manager at Koller said: "This is the 5th time Koller has exhibited at the Commercial Vehicle Show and it has to be the best yet.

"We wanted to use the show to increase awareness in the importance of fitting quality wheelchair restraints in vehicles. It is not only the product that is important, but also how the product is used. This was an important factor that we wanted to get across to visitors of the exhibition.

Training is so important when it comes to using wheelchair restraints and that is why we offer on-site training sessions for anyone who uses a Koller product.

"The Commercial Vehicle Show was an excellent platform in which to demonstrate our products and gain awareness from a key audience. We are looking forward to following up all lines of enquiry and establishing new relationships."

Koller exhibited a variety of products, with focus on their innovative restraints including the EXCEL 120 combined wheelchair restraint and passenger harness, the first of its type on the market, which combines unrivalled safety and durability in a cost effective all-in-one design.

Also on display was the FAST RS Combined restraint system which provides a unique combination of safety, space saving and speed of operation to meet the high expectations of vehicle users.

Two of Koller's staff have successfully completed training in the use of CPR and defibrillators, ensuring health and safety is of paramount importance on-site.

West Coker Parish Council in partnership with the British Heart Foundation have installed a new public AED emergency defibrillator near to Koller's head office. Both Tracey Puddy and Marie Sharp spent a day training to use the equipment which saves so many lives in the UK. With 13% of workplace fatalities occurring from sudden cardiac arrest, learning to use this equipment was a priority.

Dean Koller said: "We were given the opportunity to train with the British Heart Foundation on how to use the newly installed defibrillator. Both Tracey and Marie already have First Aid training and adding this knowledge can only be a benefit."

NEW WHEELS FOR KOLLER

To cater for the growing demand for Koller products, a new Transit Custom van has been purchased. Sales Manager, Andy Nurrish was the first to take to the road in the new wheels.



ER CTION



INCREASE YOUR KNOWLEDGE WITH ON-SITE TRAINING

At Koller we believe regular training ensures you will get the most out of our wheelchair accessible vehicle equipment, making sure it is operated and maintained efficiently and safely.

We offer product training to all our customers in the UK. All Koller training is delivered at your site, and the content is fully tailored for your own specific needs.

You can get hands on practical training from our experienced team in the following:

SINGLE PRODUCT TRAINING

We will concentrate on one particular Koller product and offer detailed practical advice and training to ensure the equipment is used correctly.

MULTIPLE PRODUCT TRAINING

If you have purchased more than one of our products we will help you understand the correct application and how to use them safely.

MULTIPLE EMPLOYEE TRAINING (maximum of 10 people)

Your whole team may need training or refreshing on Koller's products and how to fit them – we can tailor training around your specific requirements.

TRAIN THE TRAINER

If you need to be kept up to date on all safety equipment and product procedures so you can train your team, the experts at Koller are here to help you.



FOCUS ON...

ACCESSORIES

Not only do we have some of the best wheelchair restraints on the market, but we also offer a large range of complementary products, from lockables and rails, to T Bolts, anchorage belts and karabiners.

Although small, Koller's T Bolt is one of the most cost-effective solutions for configuring a vehicle's seating layout where seats are only moved occasionally.

The T Bolt has many advantages, perhaps the most important being its versatility. The T Bolt fits most removable mini-bus type seats and is a very cost effective solution to

change a vehicle's layout. It is also extremely strong having tested to M1 and M2 loads on single seats.

Compatible with Koller Low Profile, Surface and T Bolt Rails, the light weight design is also engineered not to have the annoying rattle that many similar products develop.

Another popular product is the range of rails manufactured in-house at Koller. The Low-Profile Rail is the safe and simple way to change a vehicle's seating or wheelchair layout, while also providing a professional, unobtrusive finish.



Having been tested a plethora of times to the ISO standard, including being crash tested to ISO 10542 for wheelchairs up to 200 kg PLUS passenger, it can be used stand-alone, or with Smartfloor to provide a fully tested and approved floor.

It is very easy to use – seats and restraints simply click into the rail and lock in place making light work of any configuration.

Visit www.koller.co.uk to view all our compatible products.

UPCOMING SHOWS



It's already been an extremely busy year for Koller, having exhibited at several shows, but we have another coming up, the **APSE Scotland Fleet, Waste and Grounds Seminar.**

The event is taking place from **23-26 May** in Aviemore, and is the largest Scottish trade exhibition of its kind, with over 100 exhibition stands.

The conference attracts delegates with direct procurement responsibility, from in the first instance councils across Scotland, but also other areas of the UK and so is the perfect platform in which to introduce the Koller range of products to decision makers.

Koller will be exhibiting its portfolio of products including the most recent addition, the FAST Combined wheelchair restraint.

This is a space-saving system that is not only simple to operate but is quick to use with retractors all round.

We are exhibiting in the **Main Hall Stand 6**, we hope to see you there. If you want further information visit www.apse.org.uk



KOLLER

www.koller.co.uk

Safety Without Compromise

Koller Engineering Ltd is a leading company in the design and manufacture of wheelchair accessible vehicle products. We are recognised for our attention to detail, safety, quality and customer satisfaction with ISO 9001 accreditation.

Koller Engineering Ltd

Tel: +44 (0)1935 426695 // Fax: +44 (0)1935 433766

Email: enquiries@koller.co.uk